Table 50. Performance of Anti-Corruption Socialization of TelkomGroup's Business Partners*

Metric	TelkomGroup		
	2025	2024	2023
Number of business partners who received socialization of anti-corruption policies and procedures (Number)	1,852	1,422	1,322
Percentage of business partners who received socialization of anti-corruption policies and procedures (%)	100%	100%	100%

* Note: The company's coverage in the time series table consists of Telkom, Mitratel, and Telin, while Sigma only contributes to the 2025 reporting period.

Performance and Evaluation

[GRI 205-3]

In 2025, Telkom identified no confirmed cases of corruption, gratuities, bribery, or fraud. We have achieved this thanks to our strong commitment to business ethics and anti-corruption practices.

At the subsidiary level, we recorded two cases of corruption that occurred at Mitratel. In response to the findings, the company immediately ran an internal investigation to ensure an accountable and transparent settlement. The investigation results led to the implementation of corrective measures and the imposition of strict sanctions in the form of employment termination on parties proven to be involved. Any incidents identified through internal control mechanisms are dealt with promptly in accordance with the principle of zero tolerance for integrity violations. TelkomGroup also fully supports the ongoing legal process to ensure law enforcement and strengthen anti-corruption culture in all business entities.

This incident caused a setback in the achievement of the Company's sustainability commitments; nevertheless, it reminds us of the importance of monitoring and enforcing anti-corruption commitments throughout TelkomGroup's environment and employee levels. TelkomGroup strives to strengthen supervisory policies and improve anti-corruption and business ethics training programs for both TelkomGroup's management and employees to prevent similar cases in the future.

Telkom Integrity Line

[OJK F.24][GRI 2-15, 2-25, 2-26]

Telkom Integrity Line is a WBS to accommodate complaints concerning alleged violations occurring within TelkomGroup, both by TelkomGroup employees and affiliated third parties. Issues that can be reported include fraud, corruption, unethical business behavior, harassment, violations of human rights, OHS, and/or employment, as well as other violations. There are 7 (seven) complaint channels that can be accessed by all employees and other stakeholders on the Telkom website in the Telkom Integrity Line menu. Telkom Integrity Line is managed independently by Deloitte. Telkom ensures the confidentiality/anonymity of whistleblower throughout the entire process, while guarantees protection from retaliatory actions.

The Audit Committee is responsible for evaluating and monitoring Telkom's WBS according to the provisions of OJK Regulation No. 55/POJK.04/2015 and Sarbanes-Oxley Act 2002 Section 301. All incoming reports will be reviewed by the Audit Committee to determine follow-up according to the level of escalation. Every report received is processed with great attention, with the principle of presumption of innocence.